

TO: Todd Moore (TRI-STATE WINDOWS)

FROM: Ron and Vicki Scanlon

SUBJECT: Window installation

DATE: May 27th 2011

Just a quick thank you for the professional installation of the windows at our home. After many estimates and conversations with salesmen, you were by far the most sincere and informative of them all and your prices were the best. We will be calling you in the near future for windows in our Family Room. I would recommend you and your company to any of my friends or family without any hesitation.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ron and Vicki Scanlon', written in a cursive style.

Ron and Vicki Scanlon